

भारत सरकार  
स्वास्थ्य एवं परिवार कल्याण मंत्रालय  
(स्वास्थ्य सेवा महानिदेशालय)  
केन्द्रीय औषध मानक नियंत्रण संगठन  
केन्द्रीय औषधि परीक्षण प्रयोगशाला  
क्षेत्रीय अन्न व औषध प्रशासन भवन, जी.एम.एस.डी कंपाउंड,  
बेलासीस रोड, मुंबई सेन्द्रल, मुंबई - 400008.  
दूरभाष : 022-23002309 /022-23002138.  
फैक्स : 022-23099240.  
ईमेल- : cdtlmumbai@cdsco.nic.in



CDSCO



Government of India  
Ministry of Health and Family Welfare  
(Directorate General of Health Services)  
Central Drugs Standard Control Organisation  
Central Drugs Testing Laboratory  
Zonal FDA Bhawan, GMSD Compound,  
Bellasis Road, Mumbai Central, Mumbai - 400008.  
Tel : 022-23002309 /022-23002138.  
Fax : 022-23099240.  
Email : cdtlmumbai@cdsco.nic.in

No. 1(31)/CDTL-MUM/25-26/ 1070

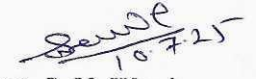
Date: 11/7/25

**Notice Inviting Quotation**

The Director, Central Drugs Testing Laboratory, Mumbai invites quotation from service provider for Service of Annual Maintenance Contract for EPABX System at Central Drugs Testing Laboratory, Mumbai.

**For detailed notice, please visit <https://www.cdsco.gov.in>**

The detailed terms and condition for Service of Annual Maintenance Contract for EPABX System is available on the above website. Sealed quotation, accepting the stipulated terms and condition should be sent by post as to reach the Office of The Director, Central Drugs Testing Laboratory, GMSD Compound, Bellasis Road, Mumbai Central, Mumbai-400 008 by 31/07/2025 upto 3:00 PM or dropped in the tender box on any working day between 11:00 AM to 3:00 PM upto 31/07/2025. The tenders/quotations will be opened on 31/07/2025 at 3.30 pm in presence of interested tenderer or their authorised representative if any.

  
Smt. S. U. Warde,  
SSO/DDO,  
Central Drugs Testing Laboratory,  
Mumbai.

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No. 1(31)/CDTL-MUM/25-26/ 1070

Date: 11/7/14

### NOTICE INVITING QUOTATION

Quotation is hereby invited from service provider for Service of Annual Maintenance Contract for EPABX System at Central Drugs Testing Laboratory, Mumbai under the following description, terms and conditions:


Sr. No.	Title	Required Reference Values
1	Brand / Make of The EPABX System	Panasonic (3)
2	Technology / Architecture of EPABX System	Hybrid (Micro processor Based also Supporting SIP Extension
3	Number of Phone / End point (Analogue Extensions / FXS) (MAX)	84
4	Number Of Digital Phone (Max)	9
5	Other Assets which are Integral Parts of the EPABX System and covered under the Scope of The AMC Service	PRI-Card
6	Vintage of the EPABX System	3 to 5 years
7	Frequency of routine / preventive maintenance service	Monthly
8	Type of Contract	Non Comprehensive
9	Service Providers Registered Address	Mumbai (District)

Smt. S. U. Warde,  
SSO/DDO,

Central Drugs Testing Laboratory,  
Mumbai.

**Terms & Conditions :**

1. Quotations may be submitted in sealed cover. Open quotation/ tender will be summarily rejected.
2. The quotation shall be valid for a period of 90 (Ninety) days from the date of opening of the tender/ quotation.
3. Service charges, discount, freight, transportation, loading and unloading etc, and GST or any other taxes may be added and shown separately on the rates quoted for 'Annual Maintenance Contract for EPABX System'.
4. The tenderer should clearly quote their rates for both in figure and in words in net price (including any other taxes/ discounts etc.) failing which your quotation will not be entertained. Any overwriting in rates or any change or alteration without attestation is liable to eliminate in the outright rejection of the quotation. In case there is any error between the amount specified in figures and words, the lower of the two will be taken for consideration.
5. While submitting the Tenders, the tendering firm should enclose the copy of PAN/ TAN/ GSTIN as proof.
6. The services required is for initial period of one year. The contract may be extended on mutual consent subsequently based on performance or till finalization of the next tender. The contract may be terminated at any stage solely at the option of CDTL, Mumbai with an advance notice of one month without assigning any reason.
7. No "Way Bill" in connection service for Annual Maintenance Contract for EPABX System will be issued from Central Drugs Testing Laboratory, Mumbai.
8. The quotation received after due date & time or incomplete in any respect shall be summarily rejected.
9. On successful completion of service to Central Drugs Testing Laboratory, Mumbai, the tenderer/ service provider should submit bill in duplicate along with mandate form to release e-payment through The Pay and Account Office, Ministry of Health and Family Welfare, Mumbai.
10. No advance payment will be made at any circumstances. Payment will be released on quarterly basis within a reasonable period from the date of receipt of the bills and satisfactory service.
11. The Director, Central Drugs Testing Laboratory, Mumbai reserves the right to reject the quotation or work order at any stage without assigning any reason thereof.

  
Smt. S. U. Warde,  
SSO/DDO,  
Central Drugs Testing Laboratory,  
Mumbai.