Annexure - I

Central Drugs Testing Laboratory (CDTL), Mumbai, Maharashtra

(i) Particulars of the organization, functions and duties :

Accredited By: NABL (ISO/IEC-17025:2017 in Chemical and Biological Testing) Certified For: IMS (ISO-9001:2015, ISO-14001:2015, ISO 45001:2018)

The CDTL, Mumbai is one of the National Statutory Laboratories of the Government of India, functioning under the administrative control of the Drugs Controller General (India), Central Drugs Standard Control Organization (CDSCO), Directorate General of Health Services, Ministry of Health and Family Welfare, New Delhi.

Contact details:

Director I/c of the Laboratory : Mrs. Sayali U. Warde

Address : Zonal FDA Bhavan, Bellasis Road, Government Medical Stores Depot (GMSD) Compound, Mumbai Central, Mumbai-400 008. Phone numbers: 022-2300 2309, 2300 2138. Telefax: 022-23099240. Email: cdtlmumbai@cdsco.nic.in

VISION

- To be recognized globally for providing world class testing facilities for safeguarding human and animal health by establishing and reviewing quality objective at various levels of the organization.
- To safeguard and enhance public health by quality and excellence in testing of drugs, cosmetics and medical devices.
- To be a part of modern regulatory system in India to protect public health by ensuring provision of safe, effective and quality drugs and pharmaceuticals based on scientific excellence accountable to both, the Government and the public.

MISSION

- To provide quality and effective analytical services achieved through advanced testing in the area of drugs and pharmaceuticals by dedicated and committed work force by adhering to core values of transparency, accountability, efficiency, commitment, credibility and innovation.
- To be a smart drugs testing laboratory equipped with latest sophisticated equipments and having clean and green eco-friendly environment.

QUALITY POLICY

Central Drugs Testing Laboratory-Mumbai is committed to :

- Perform quality testing as per ISO/IEC17025:2017 and NABL guidelines to attain the highest proficiency and unbiased testing of Drugs & Cosmetics & Medical Devices in transparent, well documented and controlled environmental condition to attain proper justified quality results.
- Ensure that all laboratory personnel familiarize themselves with quality documentation while implementing policies and procedures in their work.
- Strive for continual improvement related to laboratory functions through personnel involvement at all levels.

QUALITY OBJECTIVES

- To make all the laboratory staff aware to the requirements of ISO/IEC 17025:2017 by conducting regular training and interactions.
- To implement effective quality system in the laboratory.
- To ensure dependable and accurate testing facility.
- To operate in such an environment so that the test result obtained is very close to the true result.
- To provide test results at the earliest and to the best satisfaction.
- To update technical knowledge / skill of scientific / technical staff by in- house and outside training.
- Regular participation in Proficiency Testing and Inter laboratory Comparison Programs.
- To provide proper & safe working environment to adopt Good Laboratory Practices.

The statutory and other major functions of the Laboratory include:

- Analysis of Drugs & Pharmaceuticals, Cosmetics and Medical Devices manufactured in the country.
- The Director, CDTL Mumbai Acts as "Appellate Authority" as per Drugs & Cosmetics Act, 1940 for the testing of Copper T and Tubal Rings (Intrauterine Contraceptive Devices)
- Analysis of Imported drugs & cosmetics samples entering through the port offices.
- Analysis of Registration samples for approval of site registration as per GMP.
- Analysis of New Drugs to get license for manufacturing the same.
- Analysis of Drugs & Pharmaceutical formulations received as Survey Samples from CDSCO and its Zonal Offices.
- Analysis of Drugs & Pharmaceuticals formulations received as national Survey samples from CDSCO or other offices under Ministry of Health & Family Welfare
- Imparting training to Drugs Analysts deputed by the Government Laboratories from time to time.
- To undertake analytical research on standardization and methodology of drugs.

Information under the Right to Information Act 2005:

Central Public Information Officer (CPIOs)	Appellate Authority
Technical matters	Technical and Administrative matters
Mrs. Akshata S. Paranjpe	Mrs. Sayali U. Warde
Senior Scientific Assistant	Senior Scientific Officer-II
Central Drugs Testing Laboratory, CDSCO,	Central Drugs Testing Laboratory, CDSCO,
Zonal FDA Bhavan, GMSD Compound,	ZonalFDA Bhavan, GMSD Compound,
Bellasis Road, Mumbai Central,	Bellasis Road, Mumbai Central,
Mumbai - 400 008.	Mumbai - 400 008.
Administrative matters	_
Mrs. Suranga S. Chindarkar	_
Office Superintendent	
Central Drugs Testing Laboratory, CDSCO,	
Zonal FDA Bhavan, GMSD Compound,	
Bellasis Road,Mumbai Central,	
Mumbai - 400 008.	

(ii) Powers and duties of the officers and employees :

Designation	Duties
Director I/c /	Designated as Administrative and Technical Head of the laboratory.
SSO-I	• Responsible for establishing the Quality policy and implementing of Quality System in the
(Chemistry)	laboratory by providing technical guidance and effective administration.
	• Responsible to provide guidance to all technical and managerial staff involved in the quality
	management.
	• Responsible to guide, supervise and coordinate the activities of the different sections of the laboratory to achieve quality work.
	• Responsible for overseeing the quality and timeliness of the testing of drug samples received in the laboratory.
	• Responsible for calling management reviews at regular intervals, not greater than twelve months or more frequently at his discretion.
	• Responsible to decide who should attend the MRM & allocate follow-up actions & timeliness to specific personnel.
	• Responsible for identifying the training needs of the staff after screening the personnel records of the technical staff.
	• Responsible to depute the scientific staff regularly to reputed institutes for upgradation of their knowledge & technical skills.
	• Responsible for authorizing specific personnel to perform particular type of technical / administrative work.
	• Designated as Quality Manager to ensure compliance with ISO/IEC17025:2017 of the laboratory and safety officer for IMS certification. Designated as Head of Biological Division comprising of Quality Assurance, Microbiology, Cosmetic and Medical Device Section.
	 Responsible to allot the sample to different sections / divisions.
	 Responsible for assigning the daily routine work to scientific assistants and supportive staff. Responsible for implementation of quality management system of the laboratory by providing technicalguidance and effective administration.
	• Responsible to provide Technical training to staff for enhancing their skills and knowledge related to analytical field. Receipt, Storage & distribution of samples to analysts.
	• To ensure the calibration of all instrument / equipment, clean room area shall be done as per prevailing Standard Operating Procedures. Follow up being the Nodal Officer for BAS technical issues.
	• Responsible for timely utilization of budget to meet requirement of laboratory as per GFR. Responsible for timely clearing of allbills submitted by staff, suppliers etc.
	• Responsible for timely submission of online & manually monthly, quarterly, Annual report with reference to TDS.
	• Appellate authority with respect to CDTL-Mumbai for RTI matters.
	• Responsible for timely submission of Drug alert DMU, KPI reports monthly, quarterly and annually with respect to administrative matters and technical matters.
	 Responsible for signing of reports being Government Analyst.

S.S.A.	 All SSAs notified as Government Analyst are responsible for scrutiny of legal samples/ reports and signing of Certificate of Analysis as per Drugs and Cosmetics Act 1940 and rules thereunder 1945 w.e.f. 08/04/2021. One SSA designated as CPIO for technical matters and responsible for timely submission of answer for RTI queries. Responsible for Store section activities. Responsible for Wet Chemistry section. As purchase coordinator responsible for purchase of chemicals/glassware through GeM portal. SSA posted to Microbiology Section is responsible for maintenance of Clean Room, Microbial Culture and Supervision of Work of analysts in Microbiology Section. As purchase coordinator responsible for purchase of Microbiological requirements through GeM portal. SSA Posted to Medical Device Section is responsible for supervision of testing in that section. SSA posted to Sample Warden Section in responsible for receiving samples, codification, decodification, relevant entries in software & proper storing of samples till they are issued to Department Heads & also of reported samples. Responsible for preparing working standards from A.P.I. and their standardization. SSA posted to R & D Section, responsible for Testing of samples, validation of new methods, developing new methods under the guidance of OIC. As purchase coordinator responsible for purchase of instruments as well as AMCs of instruments through GeM portal. Each SSA closely supervises the work of 9 to 10 analysts specifically assigned and checks their entries of test results and calculations in the work book and protocols of tests submitted by them. Preparing the specifications for various instruments to be procured as per requirement of laboratory. Carries out any other duty assigned by the OIC for effective implementation of GLP and any other duties delegated by Director/Officer I/C laboratories Developing new methods of analysis.
J.S.A.	 All JSAs are notified as Government Analysts w.e.f. 22/06/2021. Each JSA carries out tests on samples of drugs issued by the OIC as per the instructions using compendia or validated methods and enters all the test results in the work book showing relevant calculations with date, time and signature, compiles the test results in an approved format and submits to the supervisor. JSA also maintains log books of the instruments, makes relevant entries of use of reference standards, their certificates, issue registers & is responsible for proper storage of reference and working standards. JSA also maintains calibration and/or validation records. JSA posted to Sample Warden Section is Assisting S.S.A. for receiving samples, codification, de codification , relevant entries in registers, maintenance of control samples and hard copies of reports. Perform any other work as assigned by SSAs, Section in charge & Director from time to time
A.H.T.	 Carries out tests on samples of drugs issued by the OIC as per the instructions using compendia or validated methods and enters all the test results in the work book showing relevant calculations with date, time and signature, compiles the test results in an approved format and submits to the supervisor. Maintains log books of the instruments, makes relevant entries of use of reference standards, their certificates, issue registers & is responsible for proper storage of reference and working standards. Perform any other work as assigned by SSAs, Section in charge & Director from time to Time

S.L.A.	 Preparation and standardization of reagents and Media - Setting up of apparatus for tests. Supervision of Cleaning of glass ware, other laboratory ware including thermometer and their safe keeping. Maintaining breakage register.
	• Checking the work of J.L.A's.
	• Testing of samples and, calibration and maintenance of pH Meter, Tablet disintegration test apparatus, Centrifuges etc., preparation of standard buffers and maintaining records of solvent registers and monitoring environmental cleanliness.
	• SLA's who are qualified (post graduates) are entrusted to perform analysis of samples as per various methodologies.
	• Perform any other work as assigned by senior and higher officials from time to time.
J.L.A	One JLA in assisting Store Incharge for maintaining Store activities
	Maintenance of Laboratory ware.
	 Assisting analysts and SLA's in simple operations like Filtration, Pellet making, evaporation, drying, setting up of apparatus.
	• Assisting JSA in maintaining and issuing reference standards.
	• General safety like shutting of fans, lights, ovens, burners at the end of work.
	• When required supervises the work of laboratory attendants and safaiwalas.
	• JLA with graduation in science tests the drug samples issued by o/c.
	Perform any other work as assigned by senior and higher officials from time to time
MTS (Lab Attendent)	• Washing of glassware.
(Lab. Attendant)	• Dusting of laboratory. Cleaning of laboratory equipment.
	 Preparation of distilled water. Autoclaving, maintaining clean room area.
	• Assisting in setting up of instruments and in store work.
	• Any other work assigned by SSA / Sectional Heads & Director as and when required.
Office Superintendent	• Assist the DDO in General administrative matters relating to Establishment, processing of files, administration, appointments, Roster, Correspondence of confidential reports, pension
	cases etc.
	 Responsible as CPIO for administrative matters for RTI. General supervision and overall co-ordination of all administration work connected with Establishment, Cash & Accounts, Budget, Procurement of stationary items stores, etc. To prepare replies of RTI queries for administrative matters & monthly, quarterly, annual reports & Parliament question.
	• Look after the legal matters in consultation with senior officers.
	• Maintain GPF account for all staff & prepare GPF bills.
	As purchase coordinator responsible for purchase of stationery through GeM portal.
UDC	• Looking after the day-today work, Legal matters, Service Book, Leave records,
	Office orders, Pension Cases and General Establishment and Administration
	matters. Cash maintenance and related all records / registers along with the entries
	in PFMS software and monthly reconciliation with PAO.
	• Preparing bills of store related purchase.
	• Any other work assigned by O.I.C & Director as and when required.
LDC	 Preparing bills for Pay, Scooter, Festival & House Building advances, Medical reimbursement, Tuition fee, LTC, Income Tax matters.
	• To prepare bills in PFMS.
	• Maintenance of store and its related register.
	 Preparing bills of store related purchase.
	 To perform duties of Library Information Assistant in her/his absence.
	 Any other work assigned by O.I.C & Director as and when required.
L.I.A.	 Maintenance of protocols & Other Library related work letters purchase related work.
	 Maintaining records of general maintenance of building. Assisting CPIO in preparing replies of RTI queries.
	• To co-ordinate in the matters of purchase & prepare comparative statements.
	• To look after the work relating to AMC for AC, Lifts, STP, Generator, Telephone issues concerning Office Helpers, Security etc.
	 To prepare quarterly & annual reports on progress & activities of laboratory. Any other work assigned by O.I.C & Director as and when required.

MTS (Peon)	 Filing Daily work and assisting the administrative staff in day to day activities. Xeroxing of documents as per instruction Dispatching of the official documents / reports. Any other outdoor duty and any other work assigned by O.I.C & Director as and when required.
MTS (Sweeper)	Sweeping & cleaning of office premises; corridors & washrooms.

The procedure followed in the decision making process, including channels of supervision and accountability: Organisation chart Enclosed Annexure - II

- (iii) The norms set by the office for the discharge of its functions : The discharge of functions is as per Central Government norms.
- (iv) The rules, regulations, instructions, manuals and records, held by it or under its control or used by its employees for discharging its functions : The working of Laboratory, administration & establishment is based on standard operating procedures, Quality Manual & Purchase Manual.

The records related to analysis such as reports, raw data, logbooks, graphs, spectra etc, are maintained under control of laboratory.

Quality Policy :

Central Drugs Testing Laboratory–Mumbai, the statutory Laboratory under Drugs & Cosmetics Act & Rule is committed to: Perform quality testing as per ISO/IEC17025:2017 and NABL guidelines to attain the highest proficiency and unbiased testing of Drugs & Cosmetics & Medical Devices in transparent, well documented and controlled environmental condition to attain proper justified quality results.

(v) A statement of the categories of documents that are held by the office or under its control : Test reports and related document of laboratory & documents related to establishment & administration.

The laboratory maintains pharmacopeias such as Indian, British, US, Chinese, Japanese Pharmacopeia which are used in analysis of drugs. Also maintains Indian Standards, ISO Standards and manufacturer's specifications required for analysis.

(vi) The particulars of any arrangement that exists for consultation with, or representation by the members of the public in relation to the formulation of its policy or implementation thereof : Not Applicable.

(vii) A statement of the boards, councils, committees and other bodies consisting of two or more persons constituted as its part or for the purpose of its advice, and as to whether meetings of those boards, councils, committees and other bodies are open to the public.

The following committees are formed for various functions/ advice, the meetings are held as and when required. The meetings are not open to the public.

1	Cadre Review Committee	9	Purchase Committee
2	Management Review Committee	10	Committee for tobacco free
			workplace
3	Canteen Committee	11	Rajbhasha Committee
4	Internal complaint to address cases of	12	Research and Method Development
	sexual harassment of women at workplace		Committee
5	Gym Committee	13	Hygiene and Sanitary or
			Housekeeping Committee
6	Garden (Horticulture) Committee	14	Disposal Committee
7	Security Supervision Committee	15	Reviewing Committee under
			Fundamental Rule (FR) 56 (J)
8	Fire Fighting Committee		

Designation Sr. No Name Smt. S. U. Warde Director I/c. & SSO I 1 2 Smt. A. S. Paranjpe SSA 3 Smt. S. S. Kaisare SSA SSA 4 Dr. M. V. Kumar 5 Smt. S. A. Navaratne SSA JSA 6 Smt. S. S. Parikh 7 JSA Dr. Anantha Rama G 8 Shri. A. K. Nagarkar JSA 9 JSA Shri. S. K. Singh 10 Smt. A.V. Bandre JSA Smt. S. G. Chittilapilly JSA 11 12 Smt. A. S. Nandi JSA 13 Smt. H. H Talapadtur JSA 14 Smt. Priyanka R. Kori JSA 15 Shri. A. W. Yenkar JSA 16 Shri. Amol Akash JSA Shri. Ashok Kumar JSA 17 JSA 18 Shri. J. S. Chaudhari 19 JSA Shri.H.P.Magar JSA 20 Shri. P. P. Thakur Smt. A. N. Gharat 21 A.H.T 22 Shri. Ramesh Jadhav SLA 23 Shri. A. M. Ningappagol JLA Shri. V. J. Justin JLA 24 25 Shri. S. D. Yadav JLA Shri. Bhushan Sonawane 26 JLA 27 Shri. B. B. Gurav MTS (Lab. Attendant) 28 Shri. J M Ranga MTS (Lab. Attendant) 29 Shri. P. B. Karve MTS (Lab. Attendant) 30 Shri. G. B. Pawar MTS (Lab. Attendant) 31 Shri. A. N. Palte MTS (Lab. Attendant) 32 Shri. N. D. Marne MTS (Lab. Attendant) 33 Shri. Y .K. Tarnekar MTS (Lab. Attendant) MTS (Lab. Attendant) 34 Shri. V. M. Ujagare 35 Smt. S. S. Chindarkar OS 36 Shri. S. N. Madvi UDC 37 Smt. S. R. Rajangali UDC Smt. S. D. Trimbake 38 LDC 39 Shri. Manish LDC LDC 40 Smt. Neha S. Doke Shri. S. C. Acharekar 41 MTS (Peon) 42 Shri. D. W. Jadhav MTS (Peon) 43 Shri. B B. Bidlan MTS (Sweeper) 44 Shri. S B Bidlan MTS (Sweeper) 45 Smt. Ritu Motwani MTS

(viii) A directory of the officers and employees : Annexure - III

- (ix) The monthly remuneration received by each of the officers and employees, including thesystem of compensation as provided in its regulations are as follows : Enclosed Annexure IV
- (x) The budget allocated to each of its agency, including the particulars of all plans, proposed expenditures and reports on disbursements made : Enclosed Annexure V
- (xi) The manner of execution of subsidy programs, including the amounts allocated and the details of beneficiaries of such programs : Not Applicable.
- (xii) Particulars of recipients of concessions, permits or authorizations granted by it : Not Applicable
- (xiii) Details in respect of the information, available to or held by it, reduced in an electronic form : Not Applicable
- (xiv) The particulars of facilities available to citizens for obtaining information, including the working hours of a library or reading room, if maintained for public use :
 - 1. Information as maintained on website.
 - 2. Through email, post or telephonically
 - The library is not maintained for public use.

(xv) The names, designations and other particulars of the Public Information Officers :

Central Public Information Officer (CPIOs)		
Technical matters	Administrative matters	
Mrs. Akshata S. Paranjpe	Mrs. Suranga S. Chindarkar	
Senior Scientific Assistant	Office Superintendent	
Central Drugs Testing Laboratory, CDSCO,	Central Drugs Testing Laboratory, CDSCO,	
Zonal FDA Bhavan, GMSD Compound,	Zonal FDA Bhavan, GMSD Compound,	
Bellasis Road, Mumbai Central,	Bellasis Road, Mumbai Central,	
Mumbai - 400 008.	Mumbai - 400 008.	

- (xvi) Such other information as may be prescribed; and thereafter update these publications every year : -
 - 1. List of equipments available in laboratory : Annexure VI
 - 2. List of SOPs & QSPs available : Annexure VII
 - 3. Achievements : Annexure VIII
 - a. Accreditation by NABL (given copy of certificate)
 - b. Certificate of ISO 9001:2015, ISO 14001:2015 (given copy of certificate)
 - c. ISO 45001:2018 (given copy of certificate)
 - 4. No. of employees against whom disciplinary action has been (i) Pending for Minor penalty or major penalty proceedings Nil
 - 5. Foreign and domestic Tours by ministries and officials of the rank of Joint Secretary to the Government and above, as well as the heads of the Department.- (a) Places visited, (b) The period of visit, (c) The number of members in the official delegation, (d) Expenditure on the visit Nil
 - 6. Work Flow Sheets : Annexure IX
 - a. Chemical Division
 - b. Biological Division
 - c. Sample Warden Section

7. The names, designations and other particulars of the previous Public Information Officers and First Appellate Authority: During the period 2015 to 2020:

Central Public Information Officer (CPIO)	Appellate Authority
Mrs. Sayali U. Warde	Mrs. Manasi M. Patel
Senior Scientific Officer-II	Senior Scientific Officer-I (Retd.)
Central Drugs Testing Laboratory, CDSCO,	Central Drugs Testing Laboratory, CDSCO,
Zonal FDA Bhavan, GMSD Compound,	ZonalFDA Bhavan, GMSD Compound,
Bellasis Road, Mumbai Central,	Bellasis Road, Mumbai Central,
Mumbai - 400 008.	Mumbai - 400 008.

- 8. Information on third party audit: Third party audit conducted by The National Institute of Health and Family Welfare (NIHFW). Audit Report for year 2021-22 attached as Annexure X.
- 9. Annual Reports for the year 2021-22 attached as Annexure XI.